

Montgomery County Community College
CMS 115

LEARNING OUTCOMES Upon successful completion of this course, the student will be able to:	LEARNING ACTIVITIES	EVALUATION METHODS
3. Identify the different ways language and nonverbal communication affects interpersonal communication.	Lecture Discussion Active Student Participation in Application Exercises Assignments	Discussion/Short Paper Final Project
4. Analyze nonverbal communication and the relationship between nonverbal and verbal communication.	Lecture Discussion Active Student Participation in Application Exercises Assignments	Discussion/Short Paper Interview Assignment Video/Voice-Over PowerPoint Analysis Paper Final Project
5. Analyze how gender or cultural differences can impact communication.	Lecture Discussion Active Student Participation in Application Exercises Assignments	Discussion/Short Paper Analysis Paper Final Project
6. Explain ways to manage and resolve conflict.	Lecture Discussion Active Student Participation in Application Exercises Assignments	Discussion/Short Paper Analysis Paper Final Project
7. Analyze ethical communication systems as they apply to various interpersonal communication situations.	Lecture Discussion Active Student Participation in Application Exercises Assignments	Discussion/Short Paper Final Project
8. Demonstrate the		

LEARNING OUTCOMES Upon successful completion of this course, the student will be able to:	LEARNING ACTIVITIES	EVALUATION METHODS
9. Examine and evaluate different theoretical frameworks for relational communication including relationship development and dissolution.	Lecture Discussion Active Student Participation in Application Exercises Assignments	Discussion/Short Paper Analysis Paper Final Project

At the conclusion of each semester/session, assessment of the learning outcomes will be completed by course faculty using the listed evaluation method(s). Aggregated results will be submitted to the Associate Vice President of Academic Affairs. The benchmark for each learning outcome is that *70% of students will meet or exceed outcome criteria.*

SEQUENCE OF TOPICS:

1. Foundations of Interpersonal Communication
 - a. Communication Models/Process of Communication
 1. Principles and misconceptions
 2. Interpersonal needs
 3. Ethical Communication Systems
 - b. Self-Concept and Identity
 - c. Perception
 - d. Emotions
2. Elements of Interpersonal Communication: Creating Meaning
 - a. Language/Verbal Communication
 - b. Nonverbal Communication
 - c. Listening
 - d. Cultural Differences

